

*Estill County E.M.S.*

22 Mercy Court

PO Box 881

Irvine, KY 40336

Phone (606) 723-2124

Fax (606)723-6610

[Ecems@irvineline.net](mailto:Ecems@irvineline.net)

---

May 19, 2009

*Medical Claims Assistance*

*To whom it may concern,*

*Estill County Emergency Medical Services located in Irvine, Kentucky has been with Medical Claims Assistance since 1999. Prior to 1999 Estill County EMS was performing there own in house billing. At that time we were barley covering expenses not to mention purchasing life saving equipment such as 12 lead cardiac monitors and new ambulances. Out sourcing our billing was a really tough choice for us, but it turned out to be one of the best decisions we have ever made. Finding MCA was truly a life saver for us, we have seen our revenue increase substantially every year and this has made it possible for us to buy new ambulances, monitors, hazardous duty retirement, and hire more paramedics to provide the highest level of care possible to the citizens of Estill County.*

*MCA has provided more than just professional ambulance billing, they have provided us with invaluable data like payer mix and service mix reports that helps us with budgeting decisions. In the 10 years we have been with MCA I can honestly say the professionalism and friendly service is second to none and we would highly recommend them to anyone that wants to out source there billing.*

*Sincerely,*

*Ronald S. Jackson  
Director,  
Estill County EMS*